Interprofessional Collaboration Efforts & Preparing an Inpatient Rehab Facility for CARF Survey

Jennifer Mohr, OTD/S, Carlene Johnson, OTD, OTR/L, Debra Gibbs, EdD, MHS, OTR/L, FAOTA, Kirstin Mason, MS, OTR/L

NEW METHOD OF IPC MEETINGS

• IPC meetings regarding each patient occur once per week, per patient
  - Initial team meeting in the conference room
  - Subsequent weekly team meetings in patient’s room
  - Patient and family invited to initial team meeting?

OLD METHOD | NEW METHOD
---|---
YES | YES
YES | YES
NO | YES

• Feedback following new method pilots:
  - All team members reported benefit to patient and interprofessional care team
  - Patients and caregivers reported the opportunity to ask questions and the increased communication to be the most beneficial
  - Scheduling logistics proved to be the most difficult barrier to overcome
  - SLMC Rehab team planning to keep new method as an option when deemed appropriate, and hope to implement it in the future

RESULTS

| # of new method IPC meetings (pilots) completed | 4 |
| # of CARF standards fulfilled and supported by documentation | 64 |
| # of stroke education classes completed | 14 |
| Average score of stroke class post-test | 95% |

LESSONS LEARNED

• Ask for feedback from participants to increase buy-in and participation
• Importance of keeping meeting minutes and documenting the process of change so participants are able to reflect on past challenges and things that worked well
• Foster an environment that promotes equal voice and mutual respect
• Recognize the importance of open communication and transparency when implementing any change

NEXT STEPS

• The team at Skyline Rehab reported tremendous value in the new method of IPC meetings, but was unable to implement the process at this time; the team has agreed to keep this new method as an option and to re-assess feasibility at a later date
  - A future student could address the main barriers and feasibility of this process
• The stroke education class is going to continue to be implemented by OT and ST
  - A future student could make classes/informational binders for common diagnoses (ABI, limb loss, SCI, etc.)
• A future student could assist with promoting ongoing CARF readiness for the inpatient rehab

SKYLINE MEDICAL CENTER’S MISSION

Skyline Rehab Center is committed to the care & improvement of human life. We strive to deliver high quality, cost-effective healthcare in the communities we serve.

SLMC Inpatient Rehab’s IDENTIFIED NEEDS

• Further development of IPC program
• Assistance with CARF preparation
• Stroke education development

MAIN OBJECTIVES

1. Facilitate new method of initial team (interprofessional collaboration) meetings to include patient and family
2. Assist in preparing the facility for upcoming CARF survey
3. Design and implement stroke education class

STROKE EDUCATION CLASS

• Led by occupational therapists or speech therapists, as assigned in the initial team meeting
• The class includes short video, PowerPoint presentation, and a notebook for patients to take home (see photos for content of stroke education notebook)